

## NOTICE TO CUSTOMERS

### MANDATORY PROCEDURES FOR THE CLIENTS OF THE STRUCTURE AND / OR RESTAURANT FOR CORONAVIRUS PREVENTION

- no more than 2 people at reception at a time, the others will be invited to wait outside
  - at the reception you will find a hand sanitizer (use at the entrance)
  - obligation to wear the mask in all common areas, even outdoors if

the interpersonal distance of 1mt is not guaranteed, the restaurant can be removed only once seated at the table

- for the guests of the structure there are some deckchairs available, once used they should not be stored, it will be up to the staff to disinfect and store them

- in the outdoor area of the restaurant limit the movement, check the children who must stay close to your table, to move wear the mask and to enter in structure use the hand sanitizer gel at the entrance

- for restaurant reservations and apartment reservations see privacy documents for the storage of sensitive data

- for restaurant reservations: it is mandatory to report to the managers if you are a nucleus cohabitant (in this case it will not be necessary to keep the interpersonal distance of 1 mt.), or non-cohabiting nucleus, in which case it is mandatory to keep the distance of 1 mt. among the people, the management declines any responsibility for false statements

- for apartments: the same apartment can only be booked for groups cohabitants, the management declines any responsibility for false declarations

- the common areas will be disinfected regularly by the staff, for the apartments we will provide a disinfectant, before departure we ask you to disinfect areas such as bathroom, kitchen, table and handles (actual disinfection will be checked first of check out - if failure to comply with charge € 100.00)

- before departure you will have to undo the beds and put sheets, pillowcases and towels in special bags provided by the staff, while the blankets will be placed on the balconies (disinfection will be done by the staff), as always dishes / dishes / cutlery / pans must be washed and dried (in the dish soap disinfectant is already present)

- anyone present at the facility with flu and / or cough symptoms will be invited to go out and the reservation at the restaurant and / or apartments will be canceled, and will come reported to the competent authorities.

- in case of refusal of the aforementioned rules, the reservation will be canceled

The Management reserves the right to cancel reservations, even a few hours before arrival, in the event of changes in negative of the Coronavirus epidemic.

We thank you for your understanding,

Agricultural Company Rivet snc - Rivet D'Or Prigelato

FOR ACKNOWLEDGMENT

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